

Energy That Life

K-ELECTRIC SUSTAINABILITY OVERVIEW 2016-2019



K-ELECTRIC:

AN INTRODUCTION

Founded in 1913, K-Electric has powered Karachi for over one hundred years. Through a network spread across 6,500 square kilometres, KE supplies power to over 2.8 million customers across Karachi, Dhabeji and Gharo in Sindh, and Uthal, Vinder and Bela in Balochistan.

KE is the only vertically integrated power utility in Pakistan, which means it manages all three key stages – Generation, Transmission and Distribution – of producing and delivering energy to its consumers.

Other than providing energy, KE is actively involved in the well-being and development of the communities it services. The Company has executed a series of projects, ranging from youth development, to infrastructure investments to social projects, which all aim at creating a better environment and greater social benefit for all involved. From sports to Project Ujala to our cumulative Climate Change Framework rolled out in 2013, KE is constantly working towards meeting its commitment of providing clean, reliable and sustainable energy to Karachi, one of the worlds largest cities.

In line with our Climate Change Policy, the Company is continuously improving upon its clean energy practices. Two of the Company's power plants, BQPS-II and KCCPP, are among the first power plants in Pakistan to achieve ISO 50001 Energy Management System certification. Additionally, in its efforts to create a greener Karachi, the Company has enabled the planting of more than 120,000 saplings across the city.







To be invested in sustainable development over the next 4 years



156,192 consumers engaged in 2017-2018 for energy conservation and efficiency



16.8% reduction

in transmission & distribution



Over 70% of Karachi now loadshed free, vs. 23% in 2009



Benefiting 4.9mn lives annually through the Social Investment Programme



Empowered over **2,000** youngsters through the annual



Promoting diversity through over 300 women in management positions









treated at Uiala medical camps





MESSAGE FROM

SYED MOONIS ABDULLAH ALVI

CHIEF EXECUTIVE OFFICER, KE

Sustainability is an integral part of any business as it ensures a better future all around. Keeping this in mind, I am pleased to introduce our Sustainability Overview 2016-2019, a reflection of KE's journey as a business to deliver a more sustainable future, be it by actively engaging communities or inspiring others to do better with regards to world-class corporate citizenship.

At KE, delivering a consistent flow of energy to customers is our priority. This is evident through our commitment to drive progress through a successful and responsible long-term energy business. We take pride in working towards our objective of providing uninterrupted power supply to Karachi, the economic hub of Pakistan, thereby indirectly and directly benefitting the economy of Pakistan. All that we have achieved thus far would not have been possible without the dedication and innovative thinking of nearly 11,000 employees at KE.

As Pakistan's only vertically integrated power utility, we understand and advocate the importance of conserving energy. We continuously strengthen our generation efficiency to reduce costs and emissions. Our vision for Karachi extends beyond power provision. We want the city to benefit by being more energy conscious. Through the Energy Conservation Programme, KE enables households and industries to reduce costs while simultaneously protecting the environment.

Our dedication and commitment towards benefitting the social sector is demonstrated via our Social Investment Programme. We are proud to say that our number of partners has increased to 16, with organisations such as The Indus Hospital, Lady Dufferin, Kidney Center, Karawan-e-Hayat, TCF, Behbud Association and SOS Village.

With immense gratification, I can say that KE has achieved much already, and we will continue to work towards doing more. As we take more timely actions, building further on to what we have achieved so far, our set of sustainability commitments go beyond 2019, since sustainability lies at the heart of everything we do and everything we are.

CONTENTS

Energy Our Business Our People Recognition	1
Community • Social Investment Programme • Integrating Communities with Business Objectives • Ujala Sports Tournaments	2
Environment Our Green Management Framework Compliance & Certifications Renewable Energy	∠







BUSINESS

Generation

Since 2009, we have invested over USD 1.1bn in our plants, laying the foundations to meet the growing power demands of Karachi, the economic hub of Pakistan. In continuation of its commitment to powering Karachi, KE has announced two new power projects, namely a 900 MW RLNG fired power plant to be known as BQPS-III and a 700 MW coal-fired power plant. KE will have 100% ownership of BQPS-III and an equity stake in the 700 MW coal-fired power plant. The two plants are expected to be commissioned in 2021 and 2022 respectively.



Fleet Efficiency improved by 22% between 2009 and 2019

GE Jenbacher Korangi



GE Jenbacher SITE



Bin Qasim Power Station - I (BQPS-I)



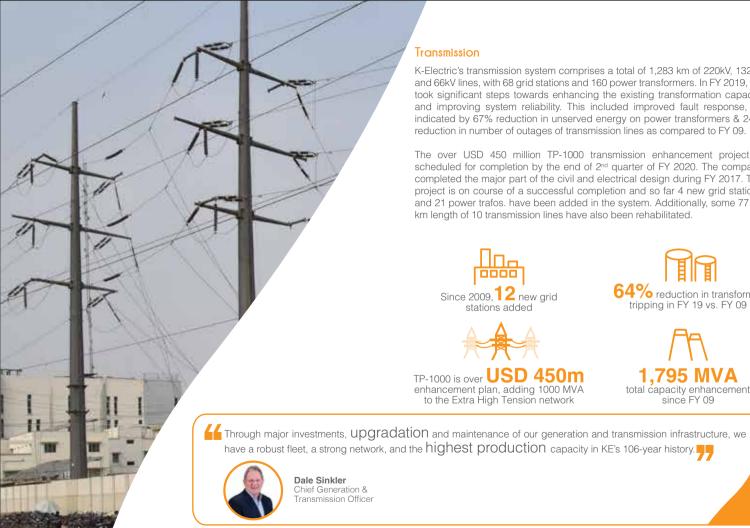
Our Plants



Bin Qasim Power Station - II (BQPS-II)



Korangi Combined Cycle Power Plant (KCCPP)



K-Electric's transmission system comprises a total of 1,283 km of 220kV, 132kV and 66kV lines, with 68 grid stations and 160 power transformers. In FY 2019, KE took significant steps towards enhancing the existing transformation capacity and improving system reliability. This included improved fault response, as indicated by 67% reduction in unserved energy on power transformers & 24% reduction in number of outages of transmission lines as compared to FY 09.

The over USD 450 million TP-1000 transmission enhancement project is scheduled for completion by the end of 2nd guarter of FY 2020. The company completed the major part of the civil and electrical design during FY 2017. The project is on course of a successful completion and so far 4 new grid stations and 21 power trafos. have been added in the system. Additionally, some 77.24 km length of 10 transmission lines have also been rehabilitated.





total capacity enhancement since FY 09

have a robust fleet, a strong network, and the highest production capacity in KE's 106-year history.



KE's distribution network covers more than 6,500 square kilometres and is one of the largest in the world. It serves over 2.8 million individual customer accounts.



exemption from loadshed for all industrial zones



Around **7,500** PMTs have been converted to Aerial Bundled Cabling (ABC)



Over 70% of customers are loadshed free, vs. 23% in 2009.



Transmission & Distribution losses reduced to an all-time low of

19.1% as of FY 19

As a utility operating in the developing world, KE faces many challenges, but our distribution teams are dedicated to improving every area in our massive network for a better, safer and more reliable system.









OUR PEOPLE

With nearly 11,000 employees engaged in its various functions, KE has developed and implemented a series of initiatives aimed at creating a culture of inclusiveness, excellence and commitment. With best practice policies in place, KE believes that its employees will be its drivers of innovation and growth in the coming years.

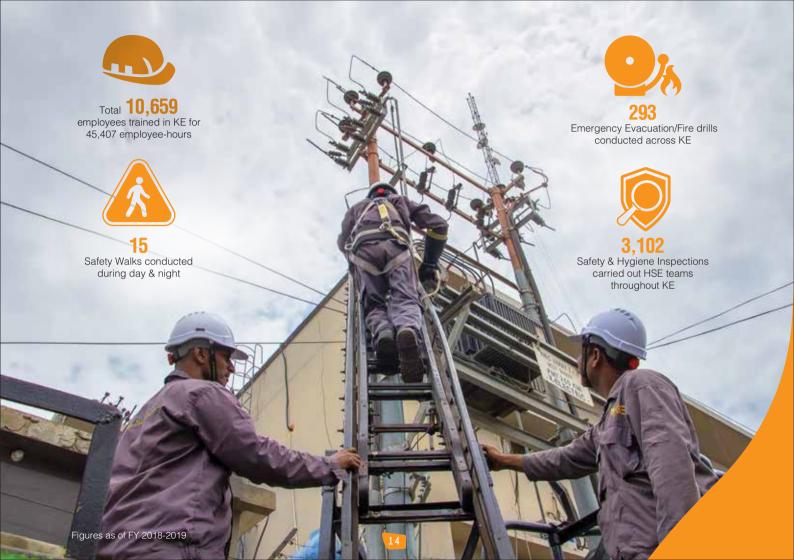
KE has recently started to increase female representation in different areas of its business and support functions. From the first female Meter Data Maintenance Officers (MDMO) to female electrical engineers and postgraduate management professionals, KE has women from all walks of life as part of the workforce. In order to support the working mothers among its employees and enable the continuation of their professional journey, the Company has instituted a "Childcare Assistance" policy and maternity leaves of up to six months.

KE also signed an agreement with NOWPDP in March 2018 to makes its premises more easily accessible for persons with disabilities.

As a recognition of its efforts to inculcate a more inclusive culture, KE won the Diversity and Inclusion Award in the Proactive Category at the Global Diversity & Inclusion Benchmarks Conference 2017.







RECOGNITION

KE's transformation turnaround success has been recognised by various local and international institutions



Environment Excellence Award 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018 & 2019



Environmental Risk Assessment Award 2015, 2016, 2017, 2018 & 2019



2019: 1st Customer Loyalty Award

KE wins $1^{\rm st}$ Pakistan Consumer loyalty award 2019, from the Consumer Rights Protection Council



2018 & 2019: KE wins Digi awards 2018 & 2019
KE wins digital awards on Best Use of Technology for the year
2018 & 2019



Occupational, Health & Safety Award 2017 & 2019



NFEH CSR Award 2019 for 2nd consecutive year for Sports & Recreational Activities



2014, 2018: CSR Corporate Social Responsibility
Certificate of Excellence



Fire Safety Award 2012, 2013, 2014, 2015, 2016, 2017, 2018



2018: 7th & 8th Corporate Social Responsibility Awards
KE won the award for its Project Ujala initiatives under Corporate Community
Partnership Category



2016 & 2017: Employer of the Year 2016 at Employers Federation of Pakistan Awards

First position in the category of "Large National Companies" for best practices in HR Management, Health & Safety, Skills and Vocational Training Initiatives and 2nd position in 2017 EFP awards



2016 & 2017: GE O&M Excellence Award

Most reliable (99.4%) 9E Gas Turbine User in Middle East & Africa
awarded to Bin Qasim Power Station – II 560 MW CCP



2016: ICAP Professional Excellence Award 2016 second position

For raising USD 415 million financing for TP-1000 and strategic initiatives



Best Presented Annual Report Award 2014 & 2015

By the South Asian Federation of Accountants (SAFA)



2014: FT/IFC Transformational Business Award for Project Finance -Energy



















4.9 MILLION

people were benefited in 2019 through our Social Investment Programme.



Our 16 Social Investment Programme (SIP) partners benefited 4.9 million people in 2019.



SIUT is one of the largest urology care and renal transplant institution in Asia, providing specialized medical care to the population at large, free of cost.

People benefited per year 2,000,000



The Kidney Centre is a proverbial oasis of complete medical relief and treatment and the premier philanthropic institution for renal and renal-related diseases.

People benefited per year 226,158



The hospital provides stateof-the-art, free-of-cost, tertiary level healthcare with a focus on research.

People benefited per year **745.911**



Behbud Association is a non-profit NGO run by volunteers for almost 50 years to empower women, children and their communities by providing healthcare, education & income generation opportunities.

People benefited per year 125,000



LRBT provides comprehensive eye-care, ranging from simple refraction to the most advanced retinal surgery and corneal transplants.

People benefited per year

640,705



TCF is one of Pakistan's leading organisations in the field of formal education, providing 100% free education to underprivileged children.

People benefited per year 121,023



SINA was founded in 2007 to provide quality healthcare to less privileged communities, including urban 'slums'. More than 80% of SINA's beneficiaries are women and children.

People benefited per year

629,302



The hospital is the largest maternity hospital in Pakistan, providing state-of-the-art mother and child health care being managed on a non-profit basis.

People benefited per year 90.000

Our 16 Social Investment Programme (SIP) partners benefited 4.9 million people in 2019.



Founded in 1996 with the mission of making Pakistan free from Thalassemia, the Kashif Iqbal Thalassemia Care Center provides free of cost treatment to underprivileged patients.

People benefited per year

80,000



Karwan-e-Hayat is a leading provider of psychiatric care, offering a full range of services for the mentally ill.

People benefited per year

65,000



FESF is dedicated to enhancing the quality of life for the disadvantaged members of the community by investing in their educational development, and empowering them to reach their full potential.

People benefited per year

61,261



APWA RLCC works for the empowerment of youth and women in the area through improved health, education and economic independence.

People benefited per year

42,730



Working for Leprosy elimination, TB & Blindness Control and Community Development, the Marie Adelaide Leprosy Centre – MALC has been working in the community for the last 56 years.

People benefiting annually

33,000



NICVD Chest pain units provide emergency services at their quick approachable areas 24/7

People benefitted per year 20,541



The only free cancer hospital with a hospice, 50 beds for inpatients and diagnostic facilities including mammography, ultrasound radiography, pathological laboratory, as well as an in-house pharmacy offering a complete range of cancer treatment drugs.

People benefited per year

20,000



SOS Children Village is a home-like orphanage which provides loving care, security, higher education and job-training.

People benefited per year

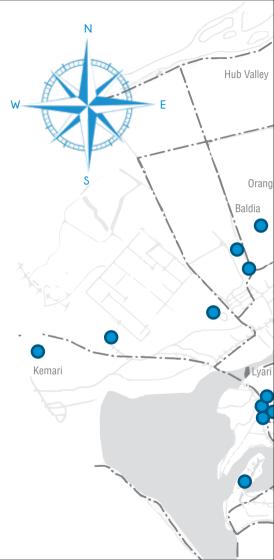
6,637

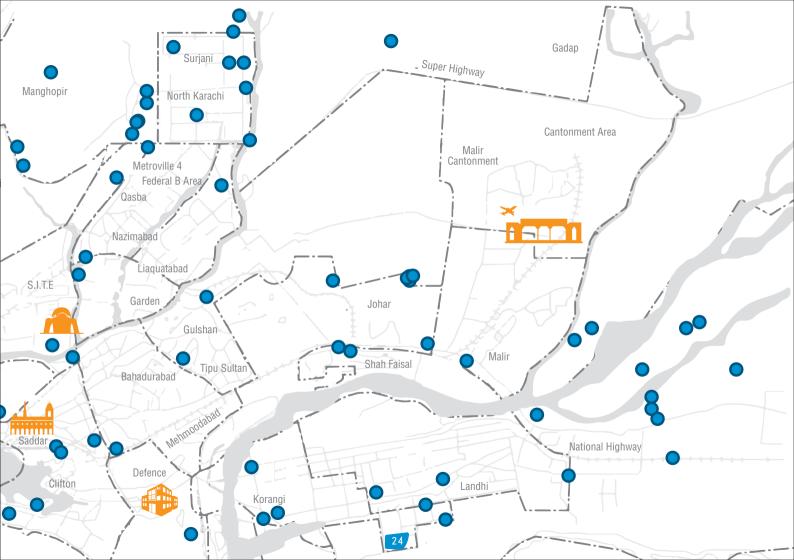
A CITY-WIDE IMPACT: KE'S SOCIAL FOOTPRINT

KE regularly invests in enhancing the quality of power and the system capacity, which in turn increases coverage area. Mostly, investments ensure fault-free power supply to strategic hospitals and support the expansion of a specific facility.

The power utility provides free or subsidised electricity to the 16 health and education institutions listed on the previous page. This includes their networks, which span the length and breadth of Karachi - as indicated in this map.

Site of a KE SIP partner









Emergency Response

In times of calamities, such as floods, fire incidents and bomb blasts, KE has set an industry precedent by stepping forward to support those affected. In early 2018, KE reached out to 400 families affected by the earthquake in Bela, Balochistan. With an acute food shortage in the area following the disaster, KE focused its efforts on providing food relief.





KE partners with major institutions like the Government, Aman Foundation, Pakistan Red Crescent Society, Karachi Relief Trust, Voice of Karachi and many others to provide relief to Karachi's citizens during the summers. Since 2015, KE has partnered with lifeline hospitals like Indus Hospital, JPMC & Civil Hospital to provide them with thousands of water bottles & ORS as well as Iftari boxes during Ramazan.

This year KE trained 1,000 volunteers for basic first-aid during the heatwave camp support.

Load Enhancement at Jinnah Postgraduate Medical Centre



Patient's Aid Foundation is undertaking the construction of a state-of-the-art, nine story Surgical and OPD Complex with 609 beds and 18 operating theatres, and an OPD capacitated to cater 2,500 patients per day. Additionally, the organisation has introduced Cyberknife surgical technology.

With the new facility and technologies in place, KE provided JPMC with a new 7.5 MW bulk supply connection, free of cost.



Blood Donation Camps

KE hosts a company-wide blood drive in collaboration with The Indus Hospital Blood Centre (TIHBC). Blood Donation camps are conducted across all business and support functions. Over 2,000 employees participated in the drive which concluded with the successful collection of 1,331 pints of blood and helped save nearly 4,000 lives.



Ramzan Donation & Pre-eid Celebration:

KE distributed Eidi amongst the orphans and senior citizens sheltered at the Shed Foundation. The colorful kurtas and other Eid gifts brought smiles to the kids faces.

KE Scholarship Programme 2019



In line with KE's commitment to enabling and empowering our employees, KE launched the Scholarship Programme 2019 through which children of our Non-Management Staff (NMS) employees can avail technical scholarships to enroll in a vocational course of 6 months duration at The Hunar Foundation (THF) and earn a City & Guilds Diploma.

This is an equal opportunity progamme, open for all children of NMS employees who have completed Matriculation (minimum educational requirement) and are below 25 years of age. Courses like mechanical manufacturing, electrical installation as well as beauty and hairdressing are being offered for male and female candidates.













Over 300,000 low-cost meters provided for underprivileged communities



One of KE's key business projects is community mobilisation to convert 'High Theft Areas' into 'Model Theft-Free Communities'. Project Ujala has directly benefited 5.4 million people and 328 communities have been converted into model communities.

The theft-free community conversion project has proved to be a tremendous success both for the consumer and the organisation. The converted areas experience a reduction in loadshedding, and the fault ratio on average decreases by 95%.

This has only been possible through a sustainable engagement with the communities.

Through Project Ujala, KE reaches out to social, political and religious influencers in the targeted, underprivileged communities for ABC conversion. In addition, free eye camps and skin camps with provision of free medicines as well as massive clean-up drives, are organised for communities who come forward to get legally connected to KE's distribution and billing system.

KE also engages the communities through sports engagements like football & cricket creating a healthy bond. In addition, KE installs water purification plants in these communities so that potable water is accessible to all thus minimising water borne diseases. Creation of football grounds and parks and community plantation activities are few of the initiatives that are done to uplift the communities.

COMMUNITY CASE STUDY

PROJECT UJALA HAS ACHIEVED GREAT SUCCESS IN 2018

Karachi Timber Market



14 of the 19 pole-mounted transformers fully converted to ABC, while 3 new ones have been added.

Aggregate technical and commercial loss reduced from 37.02% to 17.17%.



03)

Recovery rate raised from 89.29% to 98.80%

Before initiating project, meetings held with Karachi Timber Merchant Group, ensuring community support.





The new connections are expected to help KE recove around PKR 4.3mn in monthly losses.



A Community Management Committee

Shah Latif Town Sector 17-A

19 pole-mounted transformers fully converted to ABC



02)

Community Engagement Team briefed area influencers to eliminate resistance and enable smooth completion of the project.

Zero loadshedding since completion of the project



04

Aggregate technical and commercial loss reduced from 55.5% to 23.3%.

Recovery rate raised from 79.2% to 95.5%





Health camps are an integral part of Project Ujala

It's highly remarkable that KE is improving infrastructure in underprivileged communities and today's event, in making 1st feeder of Shah Latif Town, a zero loadshed area is greatly appreciated. We strongly believe that current project will help to make other areas load shed free as well.

Mr. Raja Abdul Razzaq, MPA

I am running a photocopy & stationary shop and my business primarily depends on electricity. The loadshedding exemption in Rehmat Chowk area of Orangi Town has directly affected my business and now I open my shop early and am able to work for longer hours. This improved electricity provision is helping me to do my business more effectively with lower cost and better profitability.

Aslam Photocopy Shop, Owner at Rehmat Chowk







Youth engagement platforms

Industrial Visits

KE's knowledge sharing initiative aims to impart practical and invaluable knowledge to students and faculty members from engineering universities. During an industrial visit, students gain an in-depth understanding of KE and how a real-life power plant functions.

Over 10,000 students benefited

Major institutions which have partnered with us:











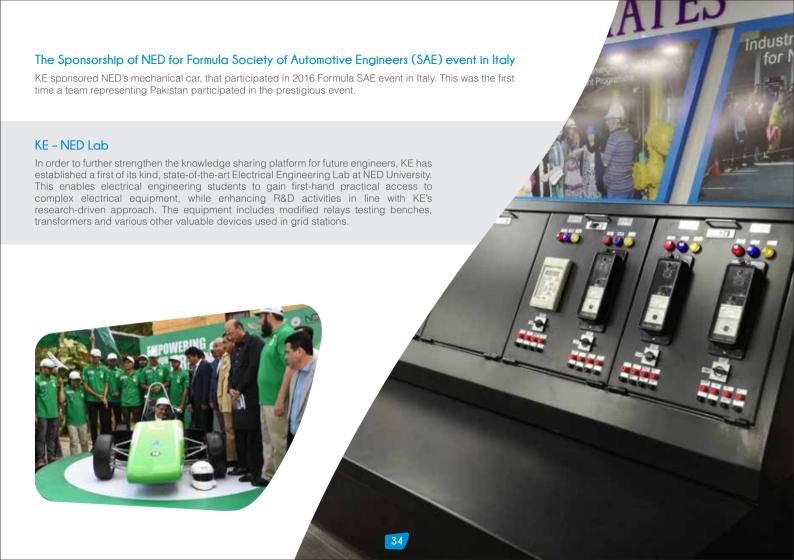






Computer lab donation to APWA RLCC school:

KE donated a fully equipped computer lab to All Pakistan Women's Association (APWA) Rana Liaquat Craftmans Colony Health Centre (RLCC) school. APWA RLCC school works in the field of adult literacy and women empowerment in the area of Shah Faisal Colony.







KE has always had a strong affiliation with sports. The organisation continues to invest in its professional football and cricket teams, while also building on its major achievements in youth engagement.

The KE Sports department not only manages KE's football and cricket teams, but also focuses on the grassroots development of sports in areas of the city which face socio-economic and law and order challenges. The overarching aim is to divert disenfranchised youth towards positive outlets and increase the national profile of sports.





















KE has organised 6 Ujala Sports events including 2 cricket and 4 football



ENVIRONMENT

KE complies with all the applicable national and international environmental regulations throughout its operations. The organisation regularly conducts studies on potential environmental and societal impacts whenever it plans to develop a new project









KE's electricity generating power stations are compliant with the Environmental Management System ISO 14001, the Quality Management System ISO 9001 and the Occupational Health and Safety Standard OHSAS 18001. Two of the Company's power plants, BQPS-II and KCCPP have been further upgraded to ISO 450001 for Health and Safety Standards.

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Sr.			Certification		
No.	Plant Nan	ISO 1400		OHSAS 18001/ ISO 45001*	ISO 9001
1	1260 MW Bin Qasim Power Station	(BQPS-I)	~	✓	~
2	560 MW Bin Qasim Combined Cycle Power Plant*	(BQPS-II)	~	~	✓
3	220 MW Korangi Combined Cycle Power Plant*	(KCCPP)	~	~	~
4	100 MW GE JB Gas Engine Korangi Town Gas Turbine Power Station	(KTGTPS)	4	~	4
5	100 MW GE JB Gas Engine Site Gas Turbine Power Station	(SGTPS)	4	4	4

Energy Conservation Outreach and Awareness Sessions

KE is committed to educating its customers on the importance of energy conservation. The organisation has hosted several sessions through which it creates awareness about how to use energy more efficiently which in turn can help combat climate change and result in financial savings on energy bills.

School Program Activities

KE's school initiative for educating children about energy conservation has become a major success, where not only school children but parents, teachers and the overall school communities have embraced KE's message about saving electricity and country's natural resources as part of sustainable living. KE's Energy Conservation (EC) department has spearheaded this task as a mission to educate, empower and enable schoolchildren. The Company developed an exciting and challenging game application for children which reiterates the concept behind conserving electricity. The school program features a monthly habit change checklist to practice energy conservation on a daily basis. Thousands of students around the city have pledged to save electricity as part of this initiative. Additionally, the Energy Conservation department conducted sessions with KE Social Investment Program (SIP) partners, including TCF & Behbud Association.

1. Electric at a pov

IMPACT 2009-2019

Energy Audit

Function	Audits conducted	Proposed load optimise (MW)	Reduction in CO2 (MT CO2/annum)
July 16-June 17	41	4.25	4403.82
July 17-June 2018	30	3.44207	6227.517
July 2018-March 2019	16	2.706	3226.52
Total	87	10.4	13858

PEID

Function	Surveys conducted	Savings in MVA	Reduction in CO2 (MT CO2/annum)
July 16-June 17	993	94	40804.3
July 17-June 2018	865	71.95	84225
July 2018-March 2019	623	53	46825
Total	2481	218.95	171,854.30

Outreach Awareness

Function	consumers tapped	Load optimised	Reduction in CO2 (MT CO2/annum)
July 16-June 17	77424	4.64 MW	4403.82
July 17-June 2018	156192	9.3 MW	6227.517
July 2018-March 2019	309552	18.5MW	3226.52
Total	543,168	13.94MW	13858

Renewable Solar Project

Function	Consumer Tapped	Savings	Reduction in CO2
On Grid	21	2500 kW	1711 MT
Off Grid	5 installation	44.5 kW	30.4 MT



RENEWABLE ENERGY



Solar IPPs

In an effort to diversify its fuel mix towards clean energy, KE has entered into two, 25-year energy Purchase Agreements (EPA) with independent power producers (IPPs), which would add 100 MW of solar PV based renewable energy to KE's system.

Oursun Solar

EPA for 50 MW was signed with Oursun Solar in June 2017. The project was commissioned in November 2018 for exclusive power supply to KE. This is the first 50 MW of renewable energy in KE's system.

Gharo Solar

KE entered into an EPA with Gharo Solar Power Company (GSPL) in September 2018 for a 50 MW Solar power project which is expected to be commissioned by December 2019. This EPA is based on the new cheaper solar tariffs that are now prevalent in the country, and hence it will contribute towards the provision of clean and affordable energy to KE's consumers.



Wind Independent Power Plant (IPP)

KE is currently in active discussions with a 50 MW wind IPP which has already completed the feasability study. This project aims to provide KE with its first wind power project via long-term EPA. Discussions on the tariff proposal and EPA are currently in progress.

WWF Nordic Climate Fund Project

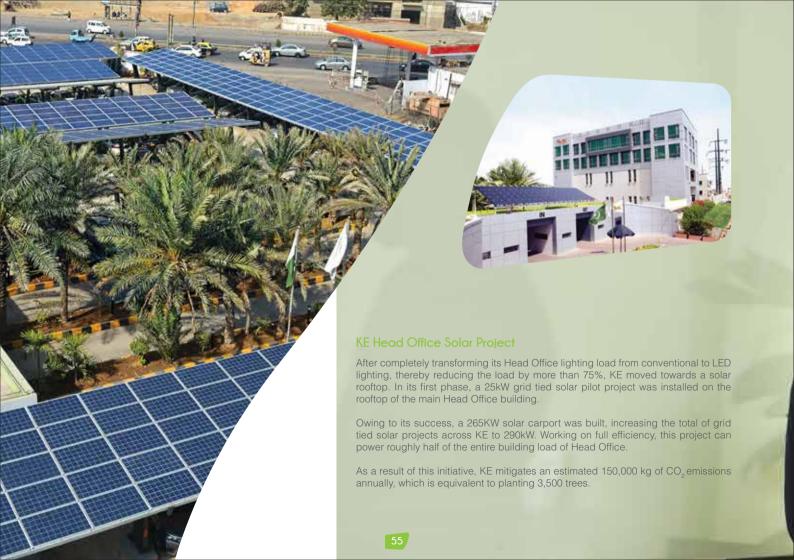
KE partnered with WWF under the Nordic Climate Facility to provide solar-home lighting solutions to households in off-grid areas of the city.

In the first phase of the project, basic electricity supply has been provided to 1,745 households with the objective to scale up to 10,000 households in Karachi and its suburbs.

Other Renewable Projects

KE is also evaluating another 300 MWs of renewable projects to further increase the share of renewable energy based on solar, wind and biogas.







POWERING KARACHI, EMPOWERING THE NATION

















