

NC Complaint Management Form

Step 1:

Click on Apply for New Connection option. Screenshot attached



The screenshot shows the KE website's 'Reduced Documentation' section. On the left is a navigation menu with icons for 'OUR COMPANY', 'CUSTOMER SERVICES', 'OUR BUSINESS', 'OUR PEOPLE', 'SUSTAINABILITY', 'INVESTOR RELATIONS', and 'MEDIA CENTER'. The main content area features a heading 'Reduced Documentation' and a sub-heading 'Availability of Service of New Connection Payments'. Below the heading, there is a paragraph explaining that the process is more convenient and that the form is available free of charge. A second paragraph states that after application and submission, an ID is issued, and the number of documents required has been reduced. There are four buttons: 'NEW CONNECTION Cost Calculator', 'APPLY FOR New Connection', 'TRACK NEW CONNECTION Case Status', and 'ONLINE Complaint'. A 'VIEW LOAD ASSESSMENT CRITERIA' button is also present. The footer includes social media icons and the text '© 2018 KE for SMU/Brass'.

Step 2:

Type your Case ID

Case ID *

Step 3:

Type your Name

Name *

Step 4:

Type your Contact Number

Contact Number *

Step 5:

Type your Email Address:

Email Address *

Step 6:

Type your complaint/technical query regarding your case in the comment column and click on submit button.

Comments *